

# WELCOME

*Enjoy Your Stay!*



## THANK YOU FOR CHOOSING TO STAY WITH US!

Our dedicated team will go above and beyond to ensure that your time with us is memorable for all the right reasons. To contact a receptionist at any time, day or night, simply dial 9 from your room phone or call 4053 8800 from your phone.

## DID YOU KNOW?

Set amongst 11 acres of tropical rainforest gardens, the Cairns Colonial Club houses 365 modern accommodation rooms, 3 lagoon-style swimming pools, a children's playground, Thirsty Flamingo, Poolside Bar & Dining and a purpose-built Conference & Wedding venue.

*There is a hidden cave in our Resort...Can you find it?*

ENJOY additional services:

- Hairdresser, Massages, Yoga & Treetop YogaStretch

## EARLY CHECK-IN or LATE CHECK-OUT?

Not a problem! We offer a complimentary luggage storage, located in main foyer and open 24hours. Please see our reception staff to help you to be "luggage free" and start enjoying our facilities while your room is getting ready. Additional fee (50% - 100% of room rate) will apply for late check-outs after 10am.

**CHECK IN: 2PM**    **CHECK OUT: 10AM\***  
 (\*late check-out fee will apply)

**BREAKFAST: 6.30AM-10.30AM**

**LUNCH & DINNER: 11.00AM-8.30PM**

**TRANSFERS: Taxi /Uber is the best way to get to the city or airport**

**FREE WIFI: CCCR FREE WIFI (no password required)**

**BOOK DIRECT SAVE**

## WHAT'S ON

**HAPPY HOUR**  
 4PM - 5PM DAILY

THIRSTY FLAMINGO

Become a **CLUB COLONIAL** Member **TODAY!**

SEE OUR STAFF FOR MORE INFO



# RELAX




## OUR FACILITIES

&  
*Services*   

### BAR & DINING

THIRSTY FLAMINGO POOLSIDE BAR:

 4053 8845 for table bookings (room DIAL 845)

BREAKFAST 6.30am - 10.30am daily

Click here to see [MENU](#)

LUNCH & DINNER 11.00am - 8.30pm daily

Click here to see [MENU](#)

MAMA BELLA'S PIZZA & PASTA:

No table reservations due to limited seating

OPENS: THU - MON 5pm - 8.30pm\*

\*Trading days may vary based on occupancy, please check with our Reception staff.

Click here to see [MENU](#)

### COOKING FACILITIES

Only our STUDIO Family and Quad rooms have a kitchenette with toaster, microwave and electric frypan as well as crockery, cutlery and glassware.

The use of cooking appliances are not permitted in other room categories. *(Penalty may apply)*

### CURRENCY EXCHANGE & ATM

The nearest ATM can be found at the Brothers League on Anderson Street just 5 min walk.

The nearest currency exchange is located in Cairns Central Shopping Centre on McLeod St.

### GUEST LOUNGE

A Guest Lounge with TV, toilets and showers is available in the reception lobby. If you arrive prior to check in time or have a late flight departure, please see a hotel receptionist to arrange access to the Guest Lounge.

### HAPPY HOUR

Enjoy 20% OFF all drinks including cocktails from 4pm-5pm daily at Thirsty Flamingo!

Or enjoy our "Cocktail of the Day" for just \$15.

### HOUSEKEEPING

If you require replacement towels or toiletries or rubbish collection between services, please dial 9 for assistance.

### LAUNDRY FACILITIES

We have self-service washers and dryers available for guests to use at a nominal charge of \$5.20 per cycle. The system is "cashless" and requires the guest to swipe a credit card to activate. Detergent can be dispensed for \$1 or purchased at the reception.

Open from 7am - 9.30pm

# UNWIND



## OUR FACILITIES

&  
*Services*



### MEETING ROOM

If you are here on business and require a private meeting room during your stay, please [CLICK HERE](#) or call 4053 8873 to speak to our Events Coordinator.

### OUTBACK GOLF & PEDAL KARTS

**NEW!**

We highly recommend visiting our new attraction located at the back of our resort near the Conference Centre. For outside guests separate entry via Behan St. with FREE parking.

TRADING DAYS: FRI - SUN, 3pm - 9pm

SCHOOL HOLIDAYS: WED - SUN, 3pm - 9pm

*(Weather permitting. Last ride/game 8:30pm)*

Book a private kids party! Email us at:  
thirstyflamingo@cairnscolonialclub.com.au

### PARKING

Free on-site parking is available at the main resort entry on Cannon St and also at the Conference Centre entry on Behan St. Although we provide regular security patrols of all car parks, please remember that the Cairns Colonial Club does not take responsibility for any damage caused by or resulting from parking on our premises.

### PHONE

Please dial 9 for reception assistance. To reach another room, dial 1 followed by the room number.

### POOLS

We have 3 sparkling lagoon style pools plus a toddlers' pool. The main pool is located next to Thirsty Flamingo Poolside Bar & Dining and has a sandy beach. It is open from 6am - 10pm daily.

### RECEPTION HOURS

Our reception desk in the main foyer is open 24 hours. Please dial 9 for assistance.

### ROOM SERVICE

Unfortunately, due to the size and layout of the resort, we do not offer room service.

### ROOM CHARGES

Please speak to our Receptionist to open your room account. Min. of \$100 bond deposit will be required.

### SAFETY DEPOSIT BOXES

Safety deposit boxes are available at the reception for all valuable items you don't want to leave unattended in the room or put in a room safe.

# EXPLORE



## OUR FACILITIES

*Services*   

### **SECURITY**

The property is patrolled 24 hours a day. If you have any questions, complaints or concerns, please **dial 9** for assistance.

### **SMOKING ZONES**

All of our accommodation rooms are non-smoking. If you are in a Superior room you may smoke on the private balcony or courtyard. Alternatively, there is a public designated smoking area at the rear of Thirsty Flamingo and few more listed in our Resort map listed on the last page of this compendium.

### **SWIM-UP BAR**

The “Club Pool” within the Superior Room block features it’s own swim up bar.  
\*Trading days may vary based on occupancy, please check with our Reception staff. Weather permitting.

### **TOURS & EXCURSIONS**

Local tours & attractions can be booked & pre-paid directly from your laptop, tablet or mobile device by clicking [HERE](#).

### **TOWEL HIRE**

Pool towels are provided free of charge for all our in-house guests.  
A Reef towel can be hired from reception desk for \$5.

### **VENDING MACHINES**

Alcoholic beverages may be purchased from the dispenser machine in the main resort lobby using a credit card and your room key. *(See receptionist at front desk to activate your room key for the alcohol dispenser.)*  
Snacks & drinks may be purchased from the dispenser machine in the main resort lobby using a credit card.

### **WAKE UP CALLS**

Please **dial 9** to book a wake up call.

### **WEDDINGS & FUNCTIONS**

For more information about our stunning Conference & Function space, please [CLICK HERE](#) or call 4053 8873 to speak to our Events Coordinator.

### **WI-FI**

We have **FREE WIFI** available in all areas of the resort. Look for “**CCCR FREE WIFI**” network and just log-in, no password required.

# FREQUENTLY ASKED QUESTIONS

**Q. *What are the check-in and check-out times?***

You can check in any time after 2pm on your arrival day and must check out prior to 10am on your departure day or additional charges may apply. Contact our Front desk (dial 9) for any **late check out requests**. A fee of 50% - 100% of room rate will apply for late check-outs after 10am.

**Q. *Where is breakfast served?***

An a la carte breakfast is available from **6.30am to 10:30am daily** in Thirsty Flamingo.

**Q. *How far from Cairns city are you?***

We are just 4.5km from the main dining and shopping precinct of Cairns City, the Esplanade Boardwalk, the waterfront swimming lagoon and the Reef Fleet Terminal, the main departure point for excursions to the Great Barrier Reef.

**Q. *Do you offer a shuttle bus service to the city or airport?***

Unfortunately, we currently do not offer a shuttle service.

Taxi or Uber is the best way to get to the city or airport.

The trip is normally less than 7 minutes and should cost around \$15-\$25.

Please see our receptionist if you request help in organising a taxi (please note, there might be over one hour wait during peak times and busy season).

**Q. *How far from the airport are you?***

We're located just 5.5km from the Cairns domestic and international airport.

**Q. *What does a CLUB COLONIAL MEMBERSHIP offer?***

Our annual club membership for locals offers many benefits including complimentary use of resort pools, a complimentary accommodation night, a dining voucher on your birthday and discounts off food and drinks all year round.

[CLICK HERE](#) and scroll down for details and pricing.

# FREQUENTLY ASKED QUESTIONS

**Q. Do you have parking?**

Yes, we have free on-site parking.

**Q. What activities are there for the kids to do?**

We have lots of things around the resort to keep your little ones entertained.

We have three lagoon style pools plus a toddlers' pool and our main lagoon pool has a sandy beach and a water slide.

We also have a playground, table tennis and hopscotch and for quiet time there is an interactive toddlers' corner and reading and games area in Thirsty Flamingo.

**Q. Do your rooms have bathtubs?**

Only 4 of our Studio QUAD rooms have bathtubs. If you require a bathtub, please book a Studio Quad room and note in the special request section that you would like a room with a bathtub.

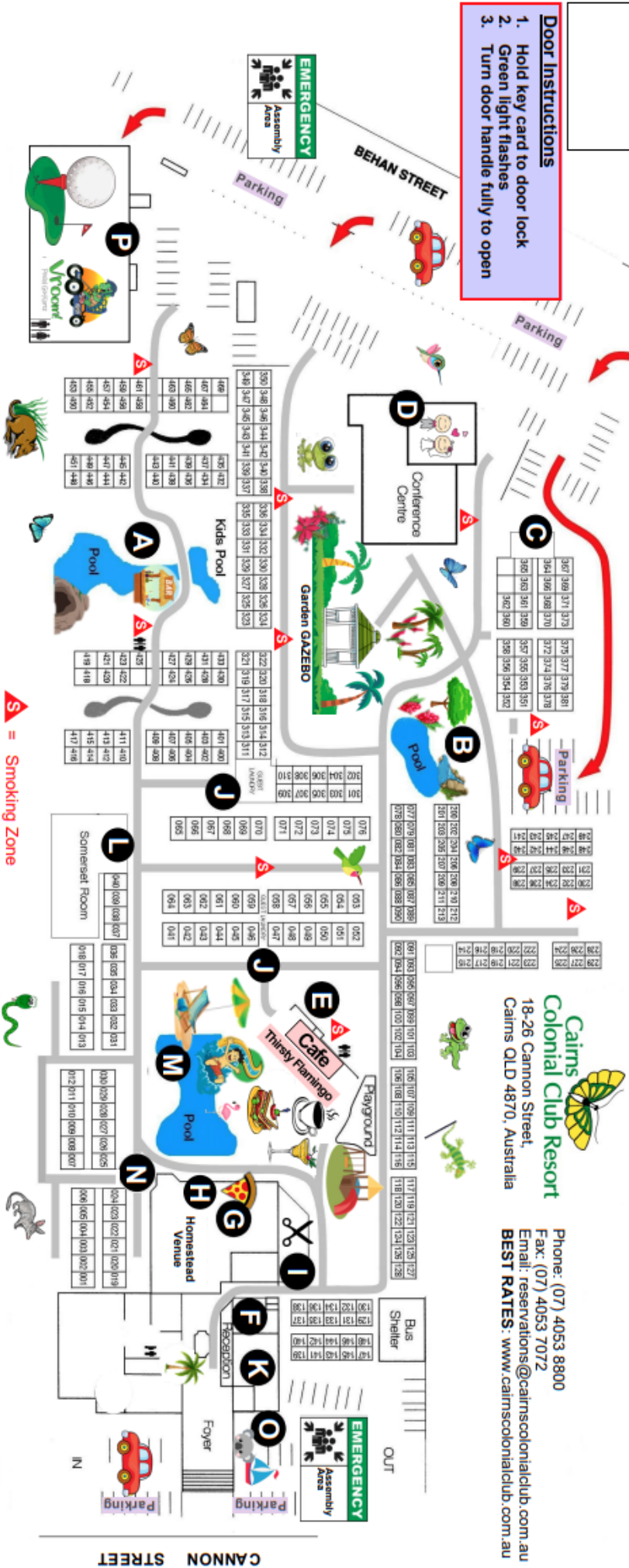
**Q. Where is the nearest supermarket?**

The closest supermarket is Piccones IGA on 159 Pease St, Manoora, located just 20min walk from the resort.

Alternatively, there is a Woolworths at Raintree Shopping Centre on 1 Koch St, Manunda QLD 4870. This is located 1.8km from the resort.

**ROOM #**

- Door Instructions**
1. Hold key card to door lock
  2. Green light flashes
  3. Turn door handle fully to open



**Cairns Colonial Club Resort**  
 18-26 Cannon Street,  
 Cairns QLD 4870, Australia

Phone: (07) 4053 8800  
 Fax: (07) 4053 7072  
 Email: [reservations@cairnscolonialclub.com.au](mailto:reservations@cairnscolonialclub.com.au)  
**BEST RATES:** [www.cairnscolonialclub.com.au](http://www.cairnscolonialclub.com.au)

**A. CLUB POOL**

This pool has a cave and Swim-Up Bar (operates seasonally)  
 Pool Hours from 6am - 10pm  
 Bar Hours - please see Reception

**B. COLONIAL POOL**

Book a private pool party in here!  
 More info:  
[events@cairnscolonialclub.com.au](mailto:events@cairnscolonialclub.com.au)

**C. DAINTREE ROOM**

Small private function room for hire.

**D. CONFERENCE CENTRE**

Main LOCKHART Ballroom  
 JARDINES Room  
 PALMERSTON Room (Bridal Dressing Room)

**E. THIRSTY FLAMINGO**

Open from 06:30am - 8:30pm  
 Breakfast, Lunch & Dinner  
 HAPPY HOUR: 4pm - 5pm  
**DIAL 845 for enquiries only**  
 \*Please note, meal orders cannot be taken over the phone.

**F. GUEST LOUNGE**

For changing rooms, shower, TV, toilets. Open 24 hours a day

**G. HOMESTEAD VENUE**

Private function room for hire.

**H. PIZZA POP UP BAR**

Trading Hours - please see Reception  
 Private function room for hire.  
**DIAL 868 for enquiries only**  
 \*Please note, meal orders cannot be taken over the phone.

**I. HAIR SALON**

By appointment only.  
**DIAL 817 for Hair Salon**

**J. GUEST LAUNDRY**

Washing machines, washing powder, dryers, irons and ironing boards. Cashless basis.  
 Swipe your credit card to activate  
 Cost \$5.20 Wash \$5.20 Dry  
 Open from 7.00am - 9.30pm

**K. RECEPTION**

For assistance, concierge, transfers, safety deposit boxes, wakeup calls.  
 Open 24 hours a day  
**DIAL 9 or 878 for Reception**

**L. SOMERSET ROOM**

Private function room for hire.

**M. MAIN RESORT POOL**

This pool has a man-made beach and 2 water slides for your kiddos  
 Open from 6am - 10pm

**N. TGFIT MASSAGE**

Massage, Rehab, Aqua Fitness, Yoga/stretch classes.  
 For bookings call Tony Grant  
 0402 114 754

**O. BOOK A TOUR**

Please scan the QR code on the reverse to book & pay for your adventure.

**P. OUTBACK GOLF & PEDAL KARTS**

**NEW!**  
 CHECK OUT OUR NEW ADDITION!  
 For outside guests separate entry via Behan St. with FREE parking.  
 OPEN: WED - SUN 3pm - 9pm (last ride game 8:30pm)  
 Trading days are subject to change due to weather conditions (check with our staff for any updates). **Book a private kids party!** Call 4053 8873

**PLEASE BE REMINDED THAT ALL CHILDREN/MINORS MUST BE SUPERVISED**  
 by a Parent/Guardian,

especially when swimming, using children's Play Areas and after dark.  
 The Safety and Respect off ALL In House Guests is of paramount importance and we trust your stay will be a memorable and enjoyable one.  
 Unruly and disrespectful behaviour will not be tolerated.



**CHILDREN MUST HAVE ADULT SUPERVISION**